

ALBERTINA CARE, LLC
CLIENT - PRACTITIONER AGREEMENT

I have found that maintaining clear professional boundaries support and facilitates my client's healing process.

To optimize the therapeutic value of our relationship, i ask that you read and agree to the following guidelines:

NEW PATIENTS

New patient appointments are approximately 2 hours. Please have your Health History Form completed when you log on / arrive for your first appointment.

FOLLOW-UP

Follow-up appointments are important to assess the progress of your treatment. The first follow-up appointment is scheduled 4-6 weeks after your initial appointment. Additional follow-up appointments will be determined based on the effects of the treatment. Follow up appointments are approximately 30-45 minutes.

ON-TIME APPOINTMENTS

It is my intention to respect your time as well as my own. All scheduling of appointments is done to provide you with the full allotment of time designated for the type of appointment you have scheduled. It is my goal to start and end on time, so I ask that you arrive (physically or virtually) on time for all appointments.

CANCELLATIONS

Appointments may be cancelled up to 24 hours before a scheduled visit. With less than 24 hours notification or a "no show," you will be charged for the scheduled appointment fee.

TELEPHONE MESSAGES

I am often unable to receive business calls during treatment times, therefore please leave messages on my voice mail. When leaving a message, be sure to include your name, phone number and times you are available to receive a return call. Please do not leave messages containing confidential or complicated information. It is better to schedule a phone appointment for matters of this nature. If I have not returned a call within 48 hours, please call back.

PHONE CONSULTATIONS

A fee is charged for phone consultations that exceed 15 minutes. Fees are not charged for phone calls made to clarify issues discussed during an office visit, questions concerning treatment, or brief progress reports on the effectiveness of treatment. However, please feel free to call as needed.

COLDS, FLUS, ACUTE SITUATIONS

Most non-threatening situations can be treated homeopathically. Even in acute situations, however, an office visit or a video call is preferred to a phone consultation. Phone consultations for acute complaints are subject to a phone consultation fee.

EMERGENCIES

Please use common sense. If the condition is life threatening or becomes severe, contact your physician or go to an emergency room. Please follow the medical advice given by your medical doctor. Homeopathic remedies do not interfere with standard medical treatment.

CONFIDENTIALITY

Homeopathic consultations are confidential. If you wish me to communicate with another health care provider, you must complete a written release.

INSURANCE

If homeopathic treatment is not covered by insurance, you are responsible for your session fee at the time of your appointment.

FEE SCHEDULE

Fees are charged based on the type of complaint, mainly on the time that they require to determine a course of treatment. As seen below there are different fees for different types of consultations. They are communicated to each patient before scheduling an appointment. The fees are payable prior to the actual consultation. A credit card is retained on file to simplify the process of scheduling or cancelling appointments.

Following are types of consultations:

New Patient

Comprehensive Intake - Adults

Infants and Children

Follow-up Visits

Acute

Chronic

Phone consultations over 15 minutes

Acute complaints:

Adults

Children

I, the undersigned, acknowledge that I have read and agree to comply with these guidelines.

Print / Signed _____ **Date** _____

Note: The practice of homeopathy is an un-licensed profession in most US states. The exceptions are: Arizona, Connecticut, Nevada.